Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.umr.com or by calling 1-800-826-9781.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$150 person / \$300 person + one / \$450 family In-network \$300 person / \$600 person + one / \$900 family Out-of-network Copayments do not apply to the deductible.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers
Is there an out-of- pocket limit on my expenses?	Yes. \$150 person / \$300 person + one / \$450 family In-network \$900 person / \$1,800 person + one / \$2,700 family Out-of-network	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit? Copayments for medical services, penalties, premiums, balance-billed charges, and health care this plan doesn't cover. Is there an overall annual limit on what the plan pays? Yes. \$2,250,000		Even though you pay these expenses, they don't count toward the out-of-pocket limit .
		This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You're responsible for all expenses above this limit. The chart starting on page 2 describes <i>specific</i> coverage limits, such as limits on the number of office visits.
Does this plan use a network of providers?	Yes. For a list of preferred providers , see <u>www.umr.com</u> . Under the UnitedHealthcare Choice Plus Network. You may also call 1-800-826-9781.	If you use an in-network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the terms in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .

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Page 1 of 8

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or www.cciio.cms.gov or call 1-800-826-9781 to request a copy.

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Do I need a referral to see a specialist?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?		Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In-network by charging you lower deductibles, copayments and coinsurance amounts.

Common Medical Event Services You May Need		Your cost if you use an		I :	
		In-network	Out-of-network	Limitations & Exceptions	
	Primary care visit to treat an injury or illness	\$15 Copay per visit; 100% paid by plan after deductible	\$15 Copay per visit 65% paid by plan after deductible	Maximum office visit copays per calendar year 3 for single; 7 for family plan.	
	Specialist visit	\$15 Copay per visit	\$15 Copay per visit	Deductible Waived	
If you visit a health care provider's office or clinic	Other practitioner office visit	20% Coinsurance Chiropractic care; No charge Acupuncture	20% Coinsurance Chiropractic care; 35% Coinsurance Acupuncture	\$100 Deductible per person and \$300 Deductible per family per calendar year Chiropractic care	
	Preventive care/screening/immunization	No charge	35% Coinsurance; No charge Immunizations to age 6	Deductible Waived In-network; Deductible Waived Out-of-network to age 6	
I6 1 44	Diagnostic test (x-ray, blood work)	No charge	35% Coinsurance	none	
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	35% Coinsurance	none	

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Coverage for: Individual + Family | Plan Type:PPO

Common		Your cost if you use an		T	
Medical Event	dical Event Services You May Need In-network		Out-of-network	Limitations & Exceptions	
	Generic drugs	\$5 Copay per prescription			
If you need drugs to treat your illness or	Preferred brand drugs	\$15 Copay per prescription	If you use a Non- Network Pharmacy, you are responsible		
condition. More information	Non-preferred brand drugs	\$25 Copay per prescription	for payment upfront. You may be reimbursed based on	Covers up to a 34-day supply (retail and	
about prescription drug coverage is available at www.umr.com.	step to the lowest contracted prescription (generic); amount, minus any applicable deductib	the lowest contracted amount, minus any applicable deductible or copayment	specialty); 35-90 day supply (mail order)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	35% Coinsurance	none	
	Physician/surgeon fees	No charge	35% Coinsurance	none	
	Emergency room services	No charge	No charge	In-network deductible applies to Out-of-network benefits	
If you need	Emergency medical transportation	No charge	No charge	In-network deductible applies to Out-of-network benefits; \$2,000 Maximum benefit per trip Ambulance air	
immediate medical attention	Urgent care	\$15 Copay per visit up to a Maximum of 3 visits per person/ 7 visits per family per calendar year; No charge after Maximum	\$15 Copay per visit up to a Maximum of 3 visits per person/ 7 visits per family per calendar year; 35% Coinsurance after Maximum	Deductible Waived In-network up to 3 visits per person/7 visits per family per calendar year, then Deductible Applies	

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Page 3 of 8

Deductible Waived In-network Prenatal

network

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Common	Sawiasa Van May Naad	Your cost if you use an		Limitations & Exceptions	
Medical Event	Services You May Need	In-network	Out-of-network	Limitations & Exceptions	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	35% Coinsurance	Prior authorization is required or benefit reduces by 20% to a maximum of \$100 per claim Out-of- network	
ı v	Physician/surgeon fee	No charge	35% Coinsurance	none	
	Mental/Behavioral health outpatient services	\$15 Copay per office visit; No charge other outpatient services	\$15 Copay per office visit; 35% Coinsurance other outpatient services	Deductible Waived office visit	
If you have mental	Mental/Behavioral health inpatient services	No charge	35% Coinsurance	Prior authorization is required or benefit reduces by 20% to a maximum of \$100 per claim Out-of- network	
health, behavioral health, or substance abuse needs	Substance use disorder outpatient services	\$15 Copay per office visit; No charge other outpatient services	\$15 Copay per office visit; 35% Coinsurance other outpatient services	Deductible Waived office visit	
	Substance use disorder inpatient services	No charge	35% Coinsurance	Prior authorization is required or benefit reduces by 20% to a maximum of \$100 per claim Out-of-network	

35% Coinsurance

35% Coinsurance

Prenatal and postnatal

Delivery and all inpatient

care

services

If you are pregnant

No charge

No charge

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Common Sorviges Von May N		Your cost if you use an		Limitations & Exceptions	
Medical Event	Services You May Need	In-network	Out-of-network	Eminations & Exceptions	
	Home health care	No charge	35% Coinsurance	40 Maximum visits per calendar year; Prior authorization is required or benefit reduces by 20% to a maximum of \$100 per claim Out-of-network	
	Rehabilitation services	No charge	35% Coinsurance	none	
	Habilitation services	Not covered	Not covered	none	
If you need help recovering or have other special health needs	Skilled nursing care	No charge	35% Coinsurance	First 30 days Maximum per confinement; there must be a 180 day separation between confinements, before an additional 90 days are covered per confinement; Prior authorization is required or benefit reduces by 20% to a maximum of \$100 per claim Out-of-network	
	equipment	No charge	35% Coinsurance	Prior authorization is required for DME in excess of \$500 for rentals or \$1,500 for purchases or benefit reduces by 20% to a maximum of \$100 per claim Out-of-network	
	Hospice service	No charge	35% Coinsurance	none	
If your child needs	Eye exam	No charge	35% Coinsurance	Deductible Waived In-network; 1 Maximum exam per calendar year	
dental or eye care	Glasses	Not covered	Not covered	none	
	Dental check-up	Not covered	Not covered	none	

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Co	ver (This isn't a complete list. Check your policy for	others.)
Bariatric surgery	 Infertility treatment 	 Routine foot care
 Cosmetic surgery 	 Long-term care 	 Weight loss programs
• Dental care (adult)	 Private-duty nursing 	

Other Covered Services (This isn't a complete list. Check your policy for other covered services and your costs for these services.)				
Acupuncture for anesthesia or pain control	•	Hearing aids (Dependents under age 18)	•	Routine eye care
• Chiropractic care	•	Non-emergency care when traveling outside the U.S.		

Questions: Call 1-800-826-9781 or visit us at www.umr.com.

Page 5 of 8

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Coverage Period:01/01/2013 – 12/31/2013

Coverage for: Individual + Family | Plan Type:PPO

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply. For more information on your rights to continue coverage, contact the plan at 1-800-826-9781. You may also contact your state insurance

For more information on your rights to continue coverage, contact the plan at 1-800-826-9781. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or http://www.dol.gov/ebsa/, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: UMR at 1-800-826-9781. Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform and http://cciio.cms.gov/programs/consumer/capgrants/index.html.

欲将该文件翻译成中文,请联系您的雇主。

Díí naaltsos Diné k'eh saadjļ'go háádidool nílgo, éí t'ááshọódí bá nalnishígíí bil hodolnih.

Si necesita este documento traducido al español, comuníquese con su empleador.

Upang ipa-translate ang dokumentong ito sa Tagalog, mangyaring makipag-ugnay sa iyong employer.

This is only a summary. It in no way modifies your benefits as described in your plan documents. Please refer to your plan documents provided by your employer for complete terms of this plan.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,300
- Patient pays \$240

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines other preventive	\$40
Vaccines, other preventive	ψ 1 0
Total	\$7,540
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Total Patient pays:	\$7,540
Total Patient pays: Deductibles	\$7,540 \$150
Total Patient pays: Deductibles Copays	\$7,540 \$150 \$40

Managing type 2 diabetes

(routine maintenance of

a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,700
- Patient pays \$700

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

rationt pays.	
Deductibles	\$200
Copays	\$500
Coinsurance	\$0
Limits or exclusions	\$0
Total	\$700

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Costs are based on individual coverage benefit levels.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork providers. If the patient had received care from out-of-network providers, costs would have been higher.
- Prescription drug costs (Prescriptions) shown in the Coverage Examples reflect information provided by the Plan's Prescription Benefits Manager.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different, based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same coverage examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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